



OPERATIONAL MEMO

OPERATIONAL MEMO NUMBER: HCPF OM 19-014

TITLE: CONTINUITY OF CARE AGREEMENT

SUPERSEDES NUMBER: N/A

ISSUE DATE: APRIL 2, 2019

EFFECTIVE DATE: APRIL 1, 2019

**DIVISION AND OFFICE: CASE MANAGEMENT AND QUALITY PERFORMANCE
DIVISION, OFFICE OF COMMUNITY LIVING**

PROGRAM AREA: PRE-ADMISSION SCREENING AND RESIDENT REVIEW

APPROVED BY: BRITTANI TRUJILLO

KEY WORDS: CONTINUITY OF CARE AGREEMENT, COC, PASRR

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Purpose and Audience:

The purpose of this Operational Memo is to inform all Pre-Admission Screening and Resident Review (PASRR) stakeholders that the formal Continuity of Care (CoC) document is no longer required in the PASRR process effective April 1, 2019.

Background:

The PASRR Clinical Continuity of Care Plan/Agreement (CoC Agreement) is a reporting form that is used as part of the PASRR Level II evaluation process. The CoC Agreement is used to garner assurance that required mental health services will be provided at the required frequency, focus and level for residents residing in a skilled nursing facility. It also serves to ensure that involved parties are aware of their roles and responsibilities in the provision of the required services.

The Omnibus Reconciliation Act (OBRA) Coordinator at each mental health center is responsible for completing the CoC Agreement with input from relevant entities such as the continuity of care coordinators, clinical supervisors, Level II evaluators and/or hospital liaisons.

Information/Procedure:

In the past six months, there have been detailed discussions involving the staff of the Department of Health Care Policy & Financing (Department), Office of Behavioral Health (OBH) and other stakeholders, regarding the requirement of a CoC Agreement in the PASRR process. After thorough consideration, the Department has determined that

requiring a CoC Agreement in the PASRR process is duplicative, since the information contained in the CoC Agreement is also addressed in the Level II Evaluation document and Notice of Determination (NoD) letter. Thus, the CoC Agreement will no longer be required as part of the PASRR process effective April 1, 2019.

Attachment(s):

None

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